

We are looking for enthusiastic individuals with strong work ethic, attention to detail, commitment to excellent customer service, and good communication skills. Must be dependable. Job requires answering incoming phone calls & processing claims. Excellent keyboarding skills required. Previous call center experience or claims processing experience preferred; medical/insurance knowledge is a plus.

Must be able to work either 10am-7pm Monday-Friday or 10am -7pm Tuesday - Friday and 8am - 4:30pm on Saturday. Remote work is possible after completion of probation period.

The position comes with the following benefits: Health & Life Insurance, Vacation Pay, PTO and Employer contribution to FSA plan. 401K with Employer match is available after one year of full- time employment. Pre-employment drug testing and background check required.

Compensation: Starts at \$16/hour with ability to quickly earn more. Once training is successfully completed, you will become eligible for bonuses based on production. Position is eligible for overtime pay.

We are an Equal Opportunity Employer

Job Type: Full-time

Salary: \$16 per hour

Benefits:

- 401(k)
- 401(k) matching
- Flexible spending account
- Health insurance
- Life insurance
- Paid time off
- Work from home

Supplemental pay types:

- Bonus pay

Ability to commute/relocate:

- Columbia, MO 65203: Reliably commute or planning to relocate before starting work (Preferred)

Experience:

- Call center: 1 year (Required)
- Customer service: 1 year (Required)

Work Location: Hybrid remote in Columbia, MO 65203